

CRAIGVILLE TELEPHONE COMPANY

GENERAL EXCHANGE TARIFF

TELEPHONE DIRECTORY LISTINGS: (Cont.)

G. Office Hour Listings

1. Listing of office hours or other information which is not required in order to efficiently handle telephone traffic, is not included in the charges for service. Subscribers who desire that their office hours appear in connection with their listings, may obtain same by paying the rate for the regular extra listing. A phrase directing the method of calling when a PBX operator is not on duty may be listed in the directory, at regular extra listing rates, whenever night connections are provided.

TEMPORARY SUSPENSION OF SERVICE-VACATION RATES:

Upon request, a subscriber, having any class of service may temporarily suspend his service for a period of one month or more. No outward or inward service is provided during the period of suspension. Only one period of suspension of not to exceed _____ months is allowed in any calendar year.

Notice to suspended service may begin on any day of the month provided reasonable notice is given in advance. Notice to restore service must also be given in advance and no charge will be made for restoration of service.

The reduction in rate for the period of suspension is equal to fifty percent of the total exchange service charges.

Issued Pursuant to Order No. 29969

Effective December 1, 1963

By: Howard Reinhard
Title: President
Address: R.R.#1, Craigville, Ind.

GENERAL REGULATIONS

Customer-Owned Pay Telephone Service

A. General

1. Customer-Owned Pay Telephone (COPT) Service is a form of subscribers' telephone service that allows the subscriber to resell telephone service to users on per message basis utilizing a registered coin or credit card set. Until individual message rate service is developed, COPT Service will be provided on individual Flat Rate Access Lines. Each line subscribing to COPT Service must subscribe to Touch Call Service as specified in Section V of this Tariff.
2. Public Telephone Service or Semi-Public Telephone Service can be changed to COPT Service.
3. Semi-Public or business stations which are converted to COPT Stations are permitted to keep the same telephone number whenever technically feasible, and will be responsible for all unpaid charges, including toll calls, billed against the telephone number.

B. Rates

1. COPT Flat Rate Service, per line... (Business 1-party Rate as specified in Section VII of this Tariff)
 2. Touch Call Service must be provided on each line subscribing to COPT Service. Charges for Business Touch Call Service as specified in Section VII of this Tariff will apply in addition to all other charges.
 3. COPT Service is subject to Service Charges, as specified in Section VII of this Tariff.
 4. COPT Service is subject to intrastate and interstate End User Common Line Charges as specified in Section IV of this Tariff.
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ISSUED:

Howard Reinhard, President

EFFECTIVE:

Customer-Owned Pay Telephone Service (Continued)

C. Conditions

1. All stations must be registered with the F.C.C. in compliance with F.C.C. Docket 84-270
2. All stations must provide dial tone first and be able to reach an operator, and 911 Service where available, without the use of a coin or credit card.
3. All stations must be compatible with hearing aids as specified in F.C.C. Docket 83-427
4. All stations must provide accessibility to all Interexchange Carriers where equal access is provided.
5. All stations must be able to provide calling card, collect, and third-party billed long distance calls without the use of a coin.
6. All stations must be equipped with suitable audible signals and arranged to receive incoming calls.
7. All stations must be equipped with tone-type address signaling.
8. Timing of local calls shall not be permitted.
9. The stations installation must be in accordance with any rules and/or standards promulgated by the American National Standards Institute, Inc. and the Indiana Construction Rules (Building Code) which are concerned with handicapped persons.
10. Extension telephones are permitted provided they are within view of the user of the COPT.
11. An informational display, either audio or visual shall be provided in, on, or adjacent to the COPT to inform the user of the telephone number of the station, the general operation, the owner's name

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Howard Reinhard, President

EFFECTIVE:

Customer-Owned Pay Telephone Service (Continued)

and address, the method of reporting service problems and the method for receiving a credit for a non-completed call for which the COPT did not return deposited coins. This display shall also inform the user of dialing instructions required in order to access the long distance carriers available on an equal access basis.

12. The rate for local COPT calls must not exceed the rate for local messages with dial tone first for Semi-Public Telephone Service as specified in this section of this Tariff.
13. The person or company on whose name the access line is billed shall be responsible for payment to the Telephone Company for any charges for Directory Assistance, as well as all long distance charges.
14. A COPT subscriber is entitled to one listing in the alphabetical and classified sections of the *Directory*. When requested by the customer, any other *Directory Services* may be provided in accordance with Section III of this Tariff.
15. The provider of the COPT shall be required to provide to the Telephone Company such information as is required by the Telephone Company, e.g., F.C.C. registration information and any other normal information the Telephone Company may require for customer account identification.
16. As with Semi-Public and Public Service, the customer may not attach more than one coin station to any line that is subscribed to this service. The customer may not attach a COPT station to any line that is served by a key, PBX, or any other switching system. The customer may not attach a COPT station to any line subscribed to a service other than COPT Service.
17. COPT Service is not offered in conjunction with FX Exchange Service.

ISSUED:

Howard Reinhard, President

Effective:

Craigville Telephone Company, Inc.

I.U.R.C. Tariff No. 1
Section III
First Revised Sheet 18

LOW INCOME PROGRAMS

CONCURRENCE

Pursuant to the provisions contained in Cause Nos. 40785 and 40152, the Company hereby adopts and concurs in I.U.R.C. Tariff No. T-7, Part I, Section 3 for Low Income Programs.

Effective:-----
(Date)

Officer: Howard Reinhard
Title: President

Customer-Owned Pay Telephone Service (Continued)

18. The Telephone Company will apply the rules and regulations of its tariffs to the extent necessary to resolve any tariff violation.
19. COPT owner must provide one local telephone directory annually for each COPT station.

D. COPTS Optional Call Screening Service

COPTS Optional Call Screening Service permits the customer to restrict outgoing calls placed through an operator to those which are charged to the called telephone, a third number, or a Telephone Company Calling Card number.

This service is offered only where facilities permit.

| | <u>S&E Code</u> | <u>Monthly Rate</u> | <u>NRC</u> |
|---|-------------------------|-------------------------|------------|
| COPTS <i>Optional Call Screening</i> Service, per line | | \$5.00 | (1) |

E. Violations of Regulations

1. Violations of the tariff or the Commission's 5 rules pertaining to the operation of COPT Service will subject these access lines to disconnection of service if the deficiency is not corrected within ten (10) days from the date of written notification to the Applicant or as ordered by the Commission.

ISSUED:
Howard Reinhard, President

EFFECTIVE:

CUSTOMER SPECIFIC OFFERINGS

A. General

1. Customer Specific Offerings (CSO) shall not be made for those services which are not competitive, such as basic exchange services, exchange access services, intraLATA message toll services, intraLATA wide area telecommunications services or tariffed intraLATA private line services. To the extent any such services are provided in connection with competitive services offered under a Customer Specific Offering, the rates and charges for such non-competitive services shall be those set forth in the Company's tariff on file with and approved by the Commission and in effect from time to time and the Customer Specific Offering shall separately disclose the non-competitive services being provided in connection with the competitive services and the rates and charges for said non-competitive services.
2. Competitive services are those for which functionally similar service or equipment alternatives are reasonably available from more than one supplier. Customer Specific Offerings may be made for competitive services in lieu of standard tariff offerings where one or more of the following conditions exist
 - a. The has more than 200 lines.
 - b. The nature of the requested service is unique or significantly different from existing tariff offerings.
 - c. The service is required prior to its general availability.
 - d. Special design criteria are used to provide the service.
 - e. A customer requires Enhanced 911 service.
3. Rates, charges and regulations for the competitive services provided under a Customer Specific Offering will be developed on an individual case basis. Each CSO will include, at a minimum, all relevant costs including a rate of return not less than the return authorized the Company by the Commission. This provision will enable the Company to reflect new specific communications requirements of an individual customer and to respond to offerings by alternative providers of service.

ISSUED:
Howard Reinhard, President

EFFECTIVE:

Customer Specific Offerings

B. Procedures

- I. Details of individual offerings will not be specified to the tariff. Within 30 days of a customer's acceptance of a Customer Specific Offering, the Telephone Company shall submit the following information concerning said Customer Specific Offering to the Commission's Chief Engineer for review by the Commission's Staff
 - a. Customer Information
 - 1) The name, address, and nature of customer's business.
 - 2) Whether the customer is "new" or "existing".
 - 3) The number of the customer's access lines.
 - b. Service Information
 - 1) Functional description of the service, e.g., a summary technical explanation of the service and/or its major components.
 - 2) Service configuration, e.g., a summary technical explanation of the service and/or its major components.
 - 3) Inclusion of advanced technical capabilities, e.g., Integrated Services Digital Network options.
 - 4) Provision of the service in combination with the installation of customer premises equipment, private branch exchange equipment.
 - c. Service Costs
 - 1) Disaggregated capital investment amounts put in place and/or allocated for the provision of the service.
 - (a) Central office equipment
 - (b) Land
 - (c) Buildings
 - (d) Outside Plant
 - 2) Disaggregated annual costs
 - (a) Fixed Costs
 - (1) Depreciation
 - (2) Rate of return
 - (3) Taxes
 - (b) Variable costs
 - (1) Operation and maintenance
 - (2) Commercial and administration

ISSUED:
Howard Reinhard, President

EFFECTIVE:

Customer Specific Offerings

B. Procedures (continued)

1. (Continued)

d. Contract, service price and revenues

- 1) A complete copy or a substantive summary of the CSO contract which should address the provision of the Company's regulated services.
- 2) Contract price and terms of payment.
- 3) Foregone revenues.
 - a) Annual revenues foregone because of CSO introduction (existing customers).
 - b) Potential revenue less if customer were to "leave the network".
- 4) Specification of items in contract which will continue to be priced "under tariff", e.g., access rate elements.
- 5) Contract provisions governing price "escalation" and "stabilization".

e. Existence of competition

- 1) Existence of "unregulated" competitors.
 - a) Identification
 - b) Number
 - c) Credibility
 - 2) Existence of "unregulated" competitive response.
 - 3) Initiation of CSO contract negotiations.
 - a) Customer
 - b) Communications Corporation of Indiana
 - c) Motive, e.g., Centrex customer upcoming contract termination.
2. All information submitted will be considered preliminarily confidential and will not be open to inspection by the public except as provided for in I.C. 5-14-3.
3. Price levels for each individual case will remain in effect until a new Customer Specific Offering is submitted to the Commission Staff. Increases in monthly rated services are subject to the regulatory hearing process. Services provided under contract payment periods of longer than one month cannot be exchanged until the expirations of the contract period.

ISSUED:
Howard Reinhard, President

EFFECTIVE:

CUSTOMER SPECIFIC OFFERINGS

Procedures (Continued)

4. Charges for Customer Specific Offerings may be in the form of monthly rates, non-recurring charges and termination charges, singly or in any combination.
5. Each CSO must be priced at a minimum of 1% above the calculated long run incremental costs as provided in these guidelines. Included in these costs is a return on capital at the latest return authorized by the Commission. The revenues received in excess of the incremental costs will provide a contribution toward the joint and common costs caused by all services provided by Indiana Bell and will benefit the customers of these other services.

In the aggregate, the calculated revenues for all CSO's in service during a specified twelve month period must exceed the calculated long run incremental costs by at least 10%.

The calculated long run incremental costs upon which CSO pricing requirements are based shall include the tariff rate for business Touchtone service for one half of the channel equivalents and the tariff rate for groups of 20 Direct Inward Dialing station numbers applicable to a CSO.

6. The Company acknowledges the statutory authority of the Commission under I.C. 8-1-2-58 to investigate at any time the reasonableness of any Customer Specific Offering provided to a customer under this Section. The Company further acknowledges its obligation under I.C. 8-1-2-52 to provide to the Commission any and all information requested by the Commission in connection with such an investigation, subject only to a reservation of its right to request proprietary treatment of information provided.
7. The Company further acknowledges that both it and its shareholders are at risk in connection with each CSO filing and should the Commission, upon completing a CSO investigation which found the rates for a CSO offering to be unreasonable, could order rate base or expense disallowances, could impute revenues or other similar actions in a company rate case or in a show cause proceeding, and further that any such action might be related to the effective date of said CSO filing.

ISSUED:
Howard Reinhard, President

EFFECTIVE:

Craigville Telephone Company, Inc.

Tariff P.S.C.I. No. 1

Section III

Sheet 25 (original)

GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICES
PRIMARY RATE INTERFACE (PRI)

A. GENERAL DESCRIPTION

1. Integrated Services Digital Network (ISDN) is a public network-based set of communications services that make it possible to send, receive, and modify information using regular telephone facilities. ISDN provides end-to-end digital communications and gives the ability to transmit data and voice over the same telephone line simultaneously. This functionality is provided via channelized transport facilities. The ISDN architecture provides for Primary Rate Interface (PRI) which is typically used when a customer wants to connect large quantities of digital lines to the network.
2. ISDN-PRI uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital facility. Under various optional arrangements, PRI provides the customer with access to Circuit-Switched Voice Services and Circuit-Switched Data Services.

B. PRIMARY RATE INTERFACE (PRI) SERVICE ARRANGEMENT

An ISDN-PRI arrangement connects an ISDN-capable Telephone company central office switch to ISDN-capable customer premise equipment (CPE). Depending on the application, that CPE might be a PBX, a router, a Multiplexer, etc.

C. RATES

As set forth in the Business Access Line Rates as specified in Section VII, Sheet 3, of this Tariff.

Effective

Officer: Lee VonGunten
Title: Executive Vice President