

CRAIGVILLE TELEPHONE COMPANY

SECTION NUMBER II

GENERAL RULES AND REGULATIONS

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APPLICATION OF RULES AND REGULATIONS

The Rules and Regulations specified herein are in addition to those contained in the Tariff of Definitions, General Exchange Tariffs, and the Message Toll Telephone Tariffs. They apply to the intrastate service and facilities in Indiana by the Telephone Company. Failure on the part of the subscribers to observe these rules and regulations of the Telephone Company, after due notice of such failure, automatically gives the Telephone Company the privilege of cancelling the contract and discontinuing the furnishing of service.

In the event of conflict between and any rate, rule, regulation or provision contained in these General Rules and Regulations and any rate, rule, regulation or provisions contained in the Tariff of Definitions, General Tariffs, or the Message Toll Telephone Tariff, the rate, rule, regulation, or provision contained in the specific Tariffs shall prevail.

These Tariffs of Rules and Regulations cancel and supersede all other exchange service Tariffs or General Rules and Regulations, excepting Message Toll Tariffs issued and effective prior to the effective date of this Tariff.

Issued Pursuant to Order No. 29969

Effective December 1, 1963

By: Howard Reinhard
Title: President
Address: R.R.#1, Craigville, Ind.

GENERAL RULES AND REGULATIONS

A. ESTABLISHMENT AND FURNISHING OF SERVICE:

1. Applications for Service

Applications for service shall constitute a contract when accepted in writing by the Company or upon the establishment of service. The initial minimum period for which charges shall apply will be one month or more as otherwise may be specified elsewhere in the tariffs of the company. An applicant who has no account with the Telephone Company, or whose financial responsibility is not a matter of common knowledge, may be required to make an advance payment at the time application is made in an amount equal to the charges for one month's local service plus the service connection, installation, or construction charges that may be applicable. An applicant may also be required to make a deposit in an amount deemed sufficient by the Telephone Company to protect it from unpaid bills.

2. Telephone Numbers

The subscriber has no property right in the telephone number and the Telephone Company may change any number at any time whenever it deems it advisable in the conduct of its business.

3. Responsibility of Subscriber for Payment

The subscriber is required to pay all charges for exchange services and facilities, and for toll messages in accordance with provisions contained elsewhere in these Tariffs. The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

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GENERAL RULES AND REGULATIONS

A. ESTABLISHMENT AND FURNISHING OF SERVICE: (Cont.)

4. Maintenance and Repair

The Telephone Company undertakes to maintain and repair the facilities which it furnishes to subscribers. The subscriber agrees to take good care of the instruments and all accessories connected therewith and shall be financially liable and pay for all malicious, willful and negligent damage.

5. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay all or a reasonable proportion of such costs. If a charge is made the ownership of all materials and equipment used shall remain with the Telephone Company.

B. ESTABLISHMENT AND MAINTENANCE OF CREDIT:

1. Establishment of Credit

The Telephone Company is not obligated to furnish service to any individual or firm that owes for services previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. Nor is the Telephone Company obligated to continue to furnish service to any individual or firm whose credit is or becomes, in the opinion of the Telephone Company doubtful. In order to insure the payment of all charges due for its service, the Telephone Company may require any applicant or subscriber to establish and maintain his credit by means of a cash deposit. Any such deposit shall be returned to the subscriber or credited to the subscriber's account at the termination of the service.

2. Deposits

In order to insure the payment of all charges due for its service, the Telephone Company may require any applicant or customer to establish and maintain his credit by means of a cash deposit. Simple interest will be paid on such deposits at the rate of three percent (3%) per annum for the period the date the deposit is made to the time service to the depositor is discontinued. Any such deposit together with accumulated interest shall be returned to the customer or credited to his account at the termination of service.

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C. OBLIGATION AND LIABILITY OF THE TELEPHONE COMPANY:

1. Availability of Facilities

The Telephone Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary pole lines, Circuits, equipment, etc.

2. Interruptions of Service

If service is interrupted for more than forty-eight hours other than by the negligence or willful act of the subscriber, an allowance at the minimum rate for the telephone facilities and class of service affected at the time of the interruption shall be made for the time such interruption continues.

Any adjustment shall apply only to the period the interruption continues beyond twenty-four hours after due notice of the interruption is received by the Telephone Company. No other liability shall in any case attach to the company on account of interruptions of service.

3. Directory

The Company issues directories to assist in furnishing prompt and efficient service.

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By: Howard Reinhard
Title: President
Address: R.R.#1, Craigville, Ind.

CRAIGVILLE TELEPHONE COMPANY

C. OBLIGATION AND LIABILITY OF THE TELEPHONE COMPANY: (Cont.)

4. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the subscriber, repeats messages, she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstandings that may arise between subscribers because of such errors.

5. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other companies, the Telephone Company is not responsible or liable for any action of the Connecting Company.

6. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on subscribers' premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscriber's premises resulting from the existence of the Telephone Company's instruments, apparatus and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

D. PAYMENT FOR SERVICES AND FACILITIES:

Bills are rendered in advance of the service period. Charges for exchange service, long distance service, and auxiliary equipment are due when the bill for such service is rendered (date shown thereon) and become delinquent fifteen (15) days thereafter. All bills are payable at the Telephone Company's business office, or authorized collection agency. Failure to receive a bill does not relieve the customer of the responsibility for paying promptly.

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GENERAL RULES AND REGULATIONS

D. PAYMENT FOR SERVICES AND FACILITIES: (Cont.)

When warranted, in the judgment of the Telephone Company, special toll bills may be rendered. In such cases the amounts billed are due and payable on demand.

In the event of default of payment of any sum due for either exchange or toll service, or both, the Company may discontinue service without further notice. Service need not be restored unless or until all amounts due at the time of default are paid in full including the charge, if any, for restoring the service.

E. TELEPHONE DIRECTORIES:

1. Distribution

The Telephone Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

2. Ownership and Use

Directories furnished without charge to subscribers are the property of the Telephone Company, and are loaned to subscribers only as an aid to the use of the telephone service, and are to be returned to the Telephone Company upon request or when new directories are issued. Subscribers must not deface or mutilate directories. The Telephone Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in the possession of the subscriber. No binder, holder, auxiliary cover, or any other device or gadget except such as may be provided by or with the consent of the Telephone Company, shall be used on or in connection with any directory furnished by the Telephone Company.

F. USE OF SERVICE AND FACILITIES:

1. Ownership and Use of Equipment

Equipment and instruments, furnished by the Telephone Company on the premises of a subscriber are the property of the Telephone Company, whose agents and employees shall have the right to enter said premises at

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GENERAL RULES AND REGULATIONS

F. USE OF SERVICE AND FACILITIES: (Cont.)

any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the equipment and instruments or for the purpose of making collections from coin boxes or upon termination of the service, for the purpose of removing such equipment and instruments.

If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees, to the public or to property, the Telephone Company may refuse to install and maintain such service, and if such service is furnished, may require the subscriber to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

2. Unauthorized Attachments or Connections

The Telephone Company shall not be required to attach its equipment or lines to wiring not owned and installed by it, nor shall the equipment, apparatus, circuits, or devices not furnished by the Telephone Company be attached to or connected with facilities furnished by the Telephone Company, whether physically, acoustically, by induction, or otherwise, unless provided elsewhere in the tariff or unless written permission is obtained from the Company. In case any such unauthorized attachment or connection is made, the Telephone Company shall have the right to disconnect the same or to suspend service during the continuance of said attachment or connection or to terminate the service.

3. Use of Subscriber Service

Subscriber telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the subscriber, his family, employees, or persons residing in the subscriber's household as a member of the family unit. The Telephone Company has the right to refuse to install subscriber service or permit such service to remain on premises of a public or semi-public character when the instrument is so located that the public in general or patrons of the subscriber may make use of the service. At such locations, however, service may be installed, provided the instrument is so located that it is not accessible to public use.

4. Use of Party Line Service

Applications for party line service are accepted by the Telephone Company with the understanding that each subscriber will so use the service as not to interfere with an equitable proportionate use

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GENERAL RULES AND REGULATIONS

F. USE OF SERVICE AND FACILITIES: (Cont.)

of the service by the other subscribers on the same line. When the duration or number of local calls sent or received by a party line subscriber is so great as to prevent an equitable proportionate use of the line by other subscribers on the line, the Telephone Company shall have the right to require the subscriber to contract for a higher grade of service or discontinue the service of the subscriber in question. The Telephone Company reserves the right to limit the continuous use of a party line for a local message to five minutes.

5. Tampering with Equipment

The Telephone Company may refuse to furnish or may deny telephone service to any person, firm, or corporation on whose premises is located any telephone equipment owned by the Telephone Company which shows any evidence of tampering, manipulating, or operation, or use of any device whatsoever, for the purpose of obtaining telephone service without payment for the charges applicable to the service rendered.

6. Use of Profane Language or Impersonation of Another

The Telephone Company may refuse to furnish or may deny telephone service to any person, firm, or corporation who, over the facilities furnished by the Telephone Company, uses or permits to be used foul, abusive, or profane language; or impersonates or permits others to impersonate any other individual with a fraudulent, malicious, or mischievous intent.

7. Governmental Objections to Service

The Telephone Company may without liability refuse to furnish or may discontinue telephone service to any person, firm, or corporation upon objection to the furnishing of such service made in writing by or on behalf of any law enforcement agency, acting within its jurisdiction, on the grounds that such service is or will be used for an illegal purpose.

8. Abuse or Fraudulent Use of Service

The Telephone Company reserves the right to discontinue or deny service because of the misuse or the fraudulent use of service. Misuse or fraudulent use of service includes the use of service or facilities

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GENERAL RULES AND REGULATIONS

F. USE OF SERVICE AND FACILITIES: (Cont.)

of the Telephone Company to transmit a message, or to locate a person, or otherwise to give or to obtain information without the payment of a message toll charge.

G. LIMITATION OF SERVICE OFFERING:

Whenever the facilities immediately available are insufficient to furnish service immediately to all who may apply, those facilities available will be used in the following order:

- (1) supply service to essential Government agencies
- (2) Private organizations and individuals directly serving the public safety, health and welfare
- (3) charitable and religious establishments and their officiating clergy, and public and private schools
- (4) press associations, newspapers and broadcasting stations
- (5) public utilities
- (6) other new business services
- (7) new residence service for seriously ill or blind persons
- (8) new residence service for people engaged in other occupations essential to the public health and welfare
- (9) new residence main services other than those included above.

RECORDING OF TWO-WAY TELEPHONE CONVERSATIONS

Telecommunications services are not represented as to the recording of two-way telephone conversations. However, customer-provided recording equipment may be connected, directly, acoustically or inductively with telecommunications services, subject to the following conditions:

Either a distinctive recorder tone (beep tone) that is repeated at intervals of approximately fifteen seconds is required when recording equipment is in use and is electrically connected with services of the Telephone Company or, a consent to record is required prior to the recording or, by verbal notification which is recorded at the beginning, and as a part of the call, by the recording party. The consent must be in writing or be part of the recording. These will not be required:

Neither tone or consent are required:

- (a) When used by a broadcast licensee provided at least one of the following requirements is met: (1) the licensee informs each party to the call of its intent to broadcast the conversation (2) to broadcast the call, or (3) such awareness of the licensee's intent to broadcast the call may be reasonably imputed to the party.
- (b) When used by the United States Secret Service of the Department of Treasury for recording of two-way telephone conversations which concern the safety and security of the person of the President of the United States, members of his immediate family, or the White House and its grounds.
- (c) When used for recording at United States Department of Defense Command Centers of emergency communications transmitted over the Department of Defense's private line system when connected to telecommunications services
- (d) When used for recording patently unlawful purposes such as bomb threats, kidnap, ransom requests, obscene telephone calls and outgoing calls made in immediate response to such calls.
- (e) When used for incoming calls to the telephone numbers publicized for emergencies involving health or safety of life and property and outgoing calls made in immediate response.
- (f) When used with calls made by Federal, State or Local law enforcement authorities and under color of law.

Effective:

November 9, 1987

Officer: Howard Reinhard
President

Craigville Telephone Company, Inc.

Tariff P.S.C.I. No. 1
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Sheet 10(a) (original)

- (g) When used by the United States Nuclear Regulatory Commission of the Department of Energy with respect to the telephone systems located at its Operations Center for recording of two-way telephone conversations.

If the Company is required to investigate alleged non-consensual recording which discloses conflict between the parties to the conversation on the matter of consent, the recording party will have to provide taped or written evidence that consent was obtained.

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